

HELP DESK INFORMATION

Hours of Support: 24 hours x 7 days/week

Language: English

EMAIL ADDRESS

SIPhelp@cognizant.com

PHONE NUMBERS

United States of America phone numbers:

Toll Free Number: 1-855-770-2615

Toll Number: 1-951-821-2630

Toll Number: 1-347-817-7874

Below are phone numbers for all other countries (for all non-US countries, please dial 1234 as customer identification code when prompted):

Country	Toll-Free Access Number	Toll or Local Access Number #1	Toll or Local Access Number #2
Argentina	08004449878	541159842045	543424134922
Australia	1800856878	61261112046	61280730159
Austria	0800297498	431253021591	4326822059317
Bahamas	18003890656	-	-
Bahrain	80004803	97316198748	97316198753
Belgium	080078308	3228948355	3228948356
Brazil	08008922468	552127306917	552127306918
Bulgaria	008001181122	35924916052	35932570144
Chile	12300206733	5625994738	5625994723
China	108007141749 108001401779	864001201489	-
Colombia	018005181945	-	-

Country	Toll-Free Access Number	Toll or Local Access Number #1	Toll or Local Access Number #2
Costa Rica	08000111245	-	-
Croatia	0800805967	-	-
Cyprus	80097406	35722022637	35726022683
Czech Republic	800700458	420225986561	420587439896
Denmark	80250475	4532727759	4532727760
Dominican Republic	18887514925	18299478907	18299478908
El Salvador	8006904	-	-
Estonia	8000100373	3726226555	3726226572
Finland	0800915543	358931582265	358341089328
France	0800914548	33170918693	33488921892
Germany	08001844796	4969255114427	4969255114428
Greece	0080016122069878	302111980217	302721128014
Hong Kong	800908733	85258082879	85258082907
Hungary	0680019767	3614088966	3652808054
Iceland	8009393	-	-
India	0008001008258	-	-
Indonesia	0078030199878 0018030199878	-	-
Ireland	1800947225	35315260093	35315260094
Israel	1809459878	97225609355	97237217952
Italy	800788009	390645230485	390230410460
Japan	00531161240	81350505377	81350505378
Latvia	80004341	37166013631	37166013644
Lithuania	880031463	37052055472	37052055489
Luxemburg	80026983	35220881798	35227860001

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Malaysia	1800816027	-	-
Malta	80062266	-	-
Mexico	0018005149878	525547772354	528112477645
Monaco	80093842	-	-
Netherlands	08000227909	31207946722	31207946723
New Zealand	0800452821	6449094650	6499291855
Norway	80069928	4721075084	4775803201
Panama	008002269878	5078366149	5078366148
Peru	080054968	5117071241	5117071278
Philippines	180011101353	-	-
Poland	008001124371	48222953580	48814635045
Portugal	800827765	-	-
Romania	0800895859	40215293996	40215293905
Russia	88001009602	74952216665	
Singapore	8001012655	6531582502	6531582526
Slovakia	0800606594	421233215507	421412302907
Slovenia	080081091	38618888199	38658888103
South Africa	0800999123	27218311909	27115898328
South Korea	00798142069878	-	-
Spain	900866970	34917699713	34960473328
St Kitts And Nevis	18003002063	-	-
Sweden	020791641	46850513595	46850513596
Switzerland	0800563073	41225927650	41434569582
Taiwan	00801127362	-	-

Country	Toll-Free Access Number	Toll or Local Access Number #1	Toll or Local Access Number #2
Thailand	0018001562069878	-	-
Trinidad	18002069878	-	-
Turkey	00800142074718	-	-
UAE	800035702329	-	-
UK	08006351260	442034639190	441214110947
UK Virgin Islands	18773957761	-	-
Uruguay	00040190562	-	-
Ukraine	800500724	-	-
Venezuela	08001029696	-	-
Vietnam	18004836	-	-
US / Canada	18774089578	13237812748	13103434990
Alaska, Puerto Rico, American Samoa, Guam, Mariana Islands, Saipan & US Virgin Islands	18774089578	13237812748	13103434990